

Table 4. Client Satisfaction with Network Services, by Termination Status

	Unsuccessful Termination %	Successful Termination %	Neutral Termination %
<u>12-Month Follow-up Report</u>			
How satisfied are you with services received?			
Very Satisfied	45.1	76.9	20.8
Mostly Satisfied	28.0	17.0	39.6
Somewhat Satisfied	15.9	4.1	22.9
Dissatisfied	11.0	2.0	16.7
If you were to seek help again, would you choose another program like Network?			
No, definitely not	15.9	4.1	11.1
No, probably not	11.0	2.0	3.7
Yes, probably	28.0	17.0	40.7
Yes, definitely	45.1	76.9	44.4
Overall, did the Network benefit you? – “yes”	59.1	93.2	49.1
Did your case management team recognize your needs and make appropriate referrals? –“yes”	61.6	87.8	59.6

Table 5. Services Outcomes Reported by Network Participants and the Control Group Participants

	Refuse Network (N=43) %	Enter Network (N=328) %	Control Group (N=204) %
<u>Self-Report at 12-Month Interview</u>			
Received Referral for:			
Employment/Education	15.2	39.6	34.2
Legal Services	24.4	18.8	17.7
Psychological Problems	20.5	29.7	24.32
Received Services for:			
Employment/Education	32.6	38.8	35.9
Legal Services	32.6	22.4	24.9
Psychological Problems	40.9	31.5	32.5
Family Problems	45.7	41.5	39.2
Medical Problems	65.2	57.7	66.5
Referral or Services for:			
Housing	13.3	31.1	16.5
Childcare	11.1	13.8	11.7
Transportation	28.9	53.0	12.2
Mental Health	33.3	35.6	29.9
Family Problems	17.8	35.3	24.1
Public Assistance	22.2	28.5	20.6
Alcohol Use	46.7	51.1	42.0
Drug Use	66.7	80.4	68.7

Table 6. Social Outcomes Reported by Network Participants and the Control Group Participants

<u>Self-Report at 12-Month Interview</u>	Refuse Network (N=43) %	Enter Network (N=328) %	Control Group (N=204) %
Living Arrangements			
House, Apartment	75.6	72.9	78.1
On the Street	4.4	5.8	4.6
Incarcerated	0.0	0.9	1.0
Halfway House	4.4	12.2	7.7
Other	15.6	8.2	8.7
Employment Status			
Employed, full-time	41.3	50.3	45.1
Employed, part-time	8.7	15.6	12.4
Unemployed, wants work	39.1	28.8	33.2
Not in Labor Force	10.9	5.3	9.3
Income Source			
Salary, Wages	57.9	60.3	56.0
Public Assistance	5.3	4.4	4.4
Family or Friends	10.5	14.5	17.6
Illegal Activities	15.8	3.7	4.4
Other	10.5	16.5	17.6
How Troubled in Past 30 Days by:^a			
Family Problems	15.2	17.7	16.1
Alcohol Problems	7.5	4.6	4.2
Drug Problems	19.0	12.0	11.6
Mental Health Problems	32.5	28.5	32.7
How Important to you now is Treatment for:^b			
Family Problems	36.9	37.1	40.7
Alcohol Problems	35.0	31.3	30.2
Drug Problems	42.5	53.7	52.4
Mental Health Problems	40.9	32.4	41.0

^a Response choices were “not at all”, “slightly”, “moderately”, “considerably” or “extremely”. Percentages reported represent percentage who reported either “considerably” or “extremely”.

^b Response choices were same as above, and percentages reported represent percentage who reported either “considerably” or “extremely”.

Table 7. Crime and Drug Outcomes Reported by Network Participants and Control Group Participants

	Refuse Network (N=43) %	Enter Network (N=328) %	Control Group (N=204) %
<u>Self-Report at 12-Month Interview</u>			
New Arrest in Year	58.7	47.5	49.7
New Arrest in Year for Drug Offense	23.9	19.9	22.1
Any Alcohol Use, past 6 months	20.5	22.0	26.2
Any Alcohol to Intoxication, past 6 months	9.1	7.5	9.1
Any Drug Use, past 6 months	25.8	21.7	21.3
Any Polydrug Use, past 6 months	7.0	7.9	12.3
<u>Official Records</u>			
Any New Arrest ^a	58.5	39.7	42.0
Any Probation Revocation ^a	24.5	17.9	19.7
Average Time to New Arrest	259 days	306 days	338 days
Average Time to Revocation	398 days	367 days	408 days

^a Response choices were “not at all”, “slightly”, “moderately”, “considerably” or “extremely”. Percentages reported represent percentage who reported either “considerably” or “extremely”.